LoanPay Xpress Privacy Policy

Our Online payment service is dedicated to protecting your privacy. We do not rent or sell any information our users provide while using our payment website.

Our privacy policy covers:
- Secure Site Program
- What information may be collected and retained from you
- How we use cookies
- How we use your information
- Who has access to your information
- Your privacy options
- General information about online privacy
- Public record statement

Secure Site Program

Our Online payment service adheres to an industry standard secure site program. That means that all information sent to this site during a Secure Socket Layer session (a common security protocol) is encrypted, protecting against disclosure to third parties.

What Information May Be Collected and Retained From You

Financial Information - The Online payment service retains the financial information (bank account and/or credit/debit card information) provided by users who conduct financial transactions using the Online payment service. This information is never disclosed to any third party other than the financial institution and/or credit card authorizer responsible for completing your payment transaction.

Other - The Online payment service may also retain other information entered by you, including name, address, telephone number, email address and other information required to process your payment and other transactions. If you contact the Online payment service, we may save a record of the communication.

Third Party Relationships - The Online payment service does not rent or sell any information our users provide.

How We Use Cookies

We use cookies as part of our data security procedures. A cookie is data that is stored on your computer’s hard drive to give you a better customer experience. You do not have to accept our cookies, and you may set your browser to restrict their use and you may delete stored cookies. However, deleting cookies could affect the performance in communicating with your browser and in some cases, communications may not function properly.

How We Use Your Information

Once submitted, your personal information is stored in a highly secure environment and used in the following manner:
- To conduct secure online transaction(s)
- To send transaction confirmation e-mail to you
- To forward new product announcements or content features to you

Who Has Access To Your Information

The Online payment service keeps your personal information in our secure, encrypted environment. We only share this information with the company you are paying, our technology partners, financial institutions, or their agents, and credit/debit card authorizers when processing your payment and other related transaction information.

General Information About Online Privacy

The Online payment service is committed to protecting your privacy on our secure website, but we encourage all users to exercise caution -- especially when disclosing personal information in public areas on the Internet. These areas include chat areas, general e-mails and message boards. We strongly suggest that you keep all account information and passwords to yourself.

For more information on online privacy, visit the Federal Trade Commission’s site on privacy issues.

Public Record Statement

SECURITY PRECAUTION WARNING

UNFORTUNATELY, NO DATA TRANSMISSION OVER THE INTERNET CAN BE GUARANTEED TO BE 100 PERCENT SECURE. AS A RESULT, ALTHOUGH WE STRIVE TO PROTECT YOUR PERSONAL INFORMATION, WE CANNOT ENSURE OR WARRANT THE SECURITY OF ANY INFORMATION YOU TRANSMIT TO US OR FROM OUR ONLINE SERVICES, AND YOU DO SO AT YOUR OWN RISK.

Privacy Policy last updated 6/23/2017