

Your New Preferred Credit Union Visa Credit Card Coming Soon!

On January 18, 2019 we will migrate your Preferred Credit Union Visa Credit Card from a third party vendor to our in-house solution. The beginning of January you will receive a new Visa Credit Card that will replace your existing card that starts with 420211.

With our inhouse solution, you will gain greater access to your credit card account. Starting on January 18th you will be able to view your credit card account online via It's Me 247, our online banking program. It's Me 247 allows members to view account history, make payments real-time and view monthly eStatements.

Your rewards points will transfer from ScoreCard to our Preferred Rewards Program. You will not lose any points and all point expirations will be extended to a three-year term with no expiration until December of 2022. Please review the enclosed disclosure for all of the details.

We welcome any questions you may have about your new card and the conversion process. Please call our Card Services Department directly at 800-328-4131 ext. 766, stop by any branch location or visit www.PreferredCU.org/Visa for more information.

IMPORTANT VISA CREDIT CARD CONVERSION INFORMATION

- Your new card will arrive the beginning of January. This card will replace your current card beginning with 420211.
- **Activate the new card on or after January 21, 2019** by calling the number on the front of the new card.
- Review the FAQ following this letter for important details about the conversion.
- Verify your phone number to the right. If the phone number is incorrect, please contact us prior to activating your card.

Please verify that the phone number listed below is accurate, you will need to call from this phone number to activate your new card on or after January 21, 2019.

Phone:

If the phone number is incorrect, please update your contact info in It's Me 247 or contact us prior to activating your card(s).

Any Questions?

Please call 1-800-328-4131

The timeline below and FAQ's are provided to you to prepare for the process of converting your current credit card account to our in-house solution.

TIMELINE

Monday, December 31, 2018	Your new credit card will be mailed the week of December 31, 2018 and should arrive on or around January 11, 2019.
Sunday, January 20, 2019	Starting at 11:59 PM (EST) Sunday night, your old cards beginning with 420211 will no longer work. Please plan accordingly.
Monday, January 21, 2019	You may activate and begin using your new credit card after 9:00 AM (EST). To avoid any fees, please contact all merchants who utilize your credit card for automatic charges and update your VISA Credit Card information.
Sunday, January 31, 2019	You will receive a paper copy of your January 2019 Visa Credit Card statement in the mail in February 2019. All future Visa Credit Card statements will be sent with your Preferred Credit Union account statement via mail or eStatement, per your account designation.